



16 June 2020

JUNE – JULY 2020

Welcome to the latest edition of VTraining. We hope everyone is keeping safe and well. Below are some online sessions and webinars we have coming up. Please get in touch if there is a session you would like us to organise, that we have not covered yet.

Volunteer Organisations Linking Together (VOLT) Sessions

Do you want to network, learn and share with other volunteer involving organisations? VOLT Sessions are free for those who want to focus on a volunteering issue with other like-minded individuals. These sessions are now online!

We have two VOLT Sessions coming up:

- **Rethinking Volunteer Driving in Light of COVID-19**
Thursday 25 June 2020, 11am-12pm
- **Rethinking Volunteering: Has COVID-19 Changed Volunteering?**
Thursday 2 July 2020, 11am-12pm (*Special Guest: Rob Jackson*)

If you would like to book a place on either (or both) of these sessions, please email sandra.faulkner@volunteernow.co.uk. Joining instructions will be sent out the day before the session. To find out more about VOLT or to view recordings of previous VOLT Sessions, please click here bit.ly/VOLTInfo.

Guidelines for Volunteers Webinar

This FREE webinar will offer volunteers advice and guidance about their role, their safety and the safety of others. It will be followed by a Questions & Answer session.

Date: **Tuesday 30 June 2020**

Time: **11am-12pm**

To book a place on this webinar, please email julie-ann.ashe@volunteernow.co.uk with your details and the name of the webinar. Joining instructions will be sent out the day before the webinar.

The New Environment: Recruit, Retain, Reward Volunteers Webinar

As we are living in the middle of a pandemic, volunteering has changed. Join Volunteer Now Enterprises Ltd for a short session looking at volunteering during the pandemic and the future of volunteering post COVID-19.

Date: **Wednesday 1 July 2020**

Time: **10.00am-11.30am**

Cost: **£5 +VAT**

To book a place on this webinar, please click here: bit.ly/TheNewEnvironmentWebinar. Joining instructions will be sent out the day before the webinar.

World Host 2020

A NEW World Host 2020 elearning module has been launched! Volunteer Now have licensed trainers to deliver it, in partnership with People1st. To make it accessible for all types of organisations, the programme is being offered at a reduced rate of £5 +VAT per participant.

If organisations or individuals are interested in completing this elearning training, email the name and email address of the participant(s) to raquel.rodriques.keenan@volunteernow.co.uk.

Helping the Helpers - Running Effective Telephone Support Through the Involvement of Volunteers Webinar

*Volunteer Now along with Change Your Mind and Inspire have organised the above webinar for 24 June 2020 and it is **FULLY BOOKED**.*

But we are hoping to run it again and are currently organising another date. Please email julie-ann.ashe@volunteernow.co.uk with your details to be contacted once the date is finalised.

The webinar is aimed at organisations that are supporting volunteers who are making or receiving calls with people who are vulnerable.

During COVID-19 many services have had to change their delivery methods or indeed new services have been developed. These have included helplines, telephone befriending or check in and chat calls. Volunteers have been instrumental in all of these services and organisations have had to deal with a variety of difficult issues arising from the calls. Having the right policies and procedures in place as well as good systems for ensuring the emotional wellbeing of the volunteers is essential. We are delighted to be partnering with Inspire and Change Your Mind to deliver this short webinar to explore 3 key themes:

1. **Emotional Support:** supporting those who are giving and receiving advice, guidance and assistance.
2. **Effectiveness:** assessing the impact of dealing with specific issues through telephone support.
3. **Ethical considerations:** the importance of quality governance in administrative and clinical management (such as procedures/policy documents, confidentiality, risk assessment, evaluation, training initiatives)

For each of these themes the emphasis will be to engage in ways to improve effectiveness of telephone support. There will be time to share experiences and learn from each other with the aim of improving practice and the support we can provide to volunteers.

We would also like to explore with attendees the potential for a webinar with volunteers themselves to help them deal with challenging calls and look after themselves.

FREE Online Safeguarding Courses!

Volunteer Now provides free online safeguarding training which is supported by the Health & Social Care Board and the Department of Health. The online training acts as an introduction only and does not replace face to face training, which should be attended following completion of any of the sessions below.

- Keeping Adults Safe: See Something, Say Something
- Adult Safeguarding Champion: Meeting the Requirements
- Keeping Children & Adults Safe: An Introduction for Management Committee Members
- Keeping Children Safe: Reporting Concerns

[Click here](#) to book any of the above courses.

Membership

Membership of Volunteer Now is open to all organisations and individuals with an interest in volunteering. There is no fee. By becoming a member, you add your voice to support volunteering. Sign up for FREE membership at www.volunteernow.co.uk/members.

Privacy Policy

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