



Welcome to the latest edition of VTraining. We have included the online sessions we have coming up in the next month. Please get in touch if there is a session you would like us to organise that we haven't covered.



*Helen Beggs*

Everyone in Volunteer Now is deeply saddened at the recent passing of our dear friend and colleague Helen Beggs. Helen worked for Volunteer Now for 16 years, spending all that time within the Our Duty to Care Team. many of you will know that Helen's area of work focused on keeping children and adults safe, helping hundreds of organisations and individuals over the years to improve their safeguarding practice.

Helen was always at had to answer queries and share her expertise. She developed and delivered countless training sessions throughout Ireland, including our train the trainer courses, which she led on in recent years. Helen took her work extremely seriously and was very passionate about it. It was clear that she wanted to make a difference. Helen worked so hard, was professional at all times and she was highly regarded by all who knew her.

Helen will be sadly missed by everyone who knew her. We feel very privileged to have had Helen as a friend and a colleague. We will miss her smile, miss her chats and miss the laughs but when we think of her, we will have fond memories. She touched so many lives and her legacy will live on. We are keeping Helen's family in our thoughts and prayers during this very difficult time. Rest in Peace Helen.



Belfast City Council is delivering a leadership development programme to young volunteers within those numerous organisations who were involved in the provision of services to local residents and homeless people during the lockdown periods of 2020.

20 young volunteers (aged 18+) from voluntary and community groups and organisations who delivered services within communities and across the City during the lockdown periods of 2020 are invited to participate in this unique training programme. It will include a range of modules, engagement activities and meetings to increase volunteers' opportunities to engage with local infrastructure (community, statutory and Governmental), integrated services, local and City-wide networks, and co-design skills. The programme will be delivered on a cross-community basis and will be short and concise.

If you would like to be considered for participation, please complete the Expression of Interest form [here](#) by Friday 26 August 2022 at 4pm. You can click the button below to find out more.

[Find Out More](#)



Volunteer Now are delivering a range of FREE capacity building training courses to groups based in the Belfast City Council area. Each course is being delivered face-to-face and online. Courses available are:

- The Code of Good Governance Healthcheck
- Leading the Way - Governance
- Managing Change

- Digital Inclusion

Find Out More

# ON DEMAND COURSES

All you need to know about volunteer management in 8 hours of learning!

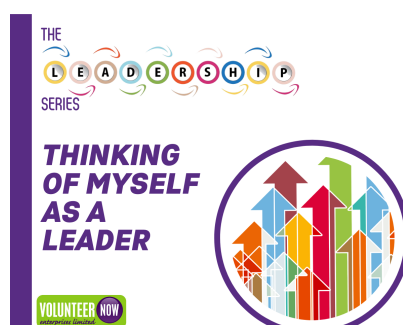


## Flexible, accessible training

Did you know you can learn all you need to know about volunteer management in just 8 hours with our online courses? You can complete these anytime, anywhere & on any device! We have two volunteer management On Demand Courses available:

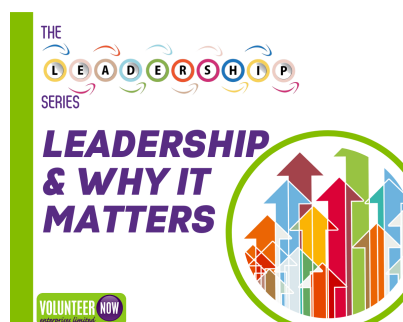
- Attracting & Selecting Volunteers
- Managing & Motivating Volunteers

More info



[10 Aug 2022 | 10am-1pm](#)

This session will examine communication styles - your own and those of others. It will also look at conformity and why it matters when leading an organisation, programme or project.



[11 Aug 2022 | 10am-1pm](#)

Why does leadership matter? What is the difference between management & leadership? This session will also examine management styles, what is leadership & challenges when leading an organisation, programme or project.

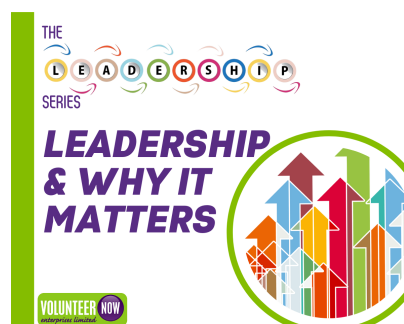
[6 Sept 2022 | 10am-12pm](#)

How does your organisation culture reflect your values? Join us, in partnership with JoinHer, over four

inclusion in your volunteer projects or volunteer team.

[7 Sept 2022 | 10am-1pm](#)

This session will examine communication styles - your own and those of others. It will also look at conformity and why it matters when leading an organisation, programme or project.



**INCLUSION**  
**EQUITY & EQUALITY**



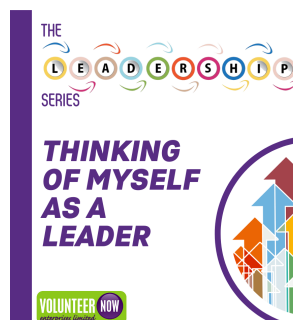
**Session 2: Communication & Leadership**  
Which styles are effective for your organisation?

[20 Sept 2022 | 10am-1pm](#)

This Leadership session looks at how to get the best from our teams, dealing with resistance and how to effectively plan for, manage and implement change within an organisation, programme or project.

[22 Sept 2022 | 10am-1pm](#)

Join us for this Leadership session to examine the principles of conflict management, recognising the real problem, active listening, challenges, support and supervision and more.

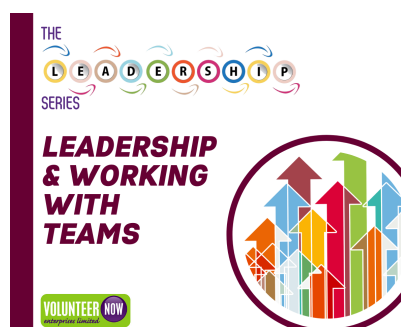


[8 Sept 2022 | 10am-1pm](#)

Why does leadership matter? What is the difference between management & leadership? This session will also examine management styles, what is leadership & challenges when leading an organisation, programme or project.

[14 Sept 2022 | 10am-12pm](#)

Which styles are effective for your organisation? Join us, in partnership with JoinHer, over four sessions to explore and learn new and creative ways to increase inclusion in your volunteer projects or volunteer team.



[4 Oct 2022 | 10am-12pm](#)

Classifying what we understand to build better structures. Join us, in



and creative ways to increase inclusion in your volunteer projects or volunteer team.



[5 Oct 2022](#) | [10am-1pm](#)

This masterclass takes participants through the key questions around developing and rolling out a volunteer strategy and explores how you can make a strategy be a living document that drives volunteering forward within your organisation.

[7 Oct 2022](#) | [10am-3.30pm](#)

This full day's training covers the role & responsibilities of the Adult Safeguarding Champion/Appointed Person, the safeguarding adults structure for NI, consent, capacity, coercion, monitoring & reporting duties and much more.



[12 Oct 2022](#) | [10am-12pm](#)

During this session we will explore if you can identify, address & manage risk. We will also explore why we need to assess risk & how volunteer managers can implement this process within their volunteer programme.



## WorldHost

Volunteer Now have licensed trainers to deliver WorldHost training, in partnership with People1st, to volunteers and volunteer involving organisations.

- WorldHost Covid Safe Service
- WorldHost Event Ambassador
- WorldHost Inclusive Service
- WorldHost Principles of Customer Service (including face to face, online and employability versions).

[Email for more info](#)

## Recorded Webinars

We now have a dedicated page for all our recorded webinars! These webinars cover many topics in relation to volunteering and volunteer involving organisations i.e. involving volunteers in response to COVID-19, youth volunteering, fundraising, volunteer driving, guidelines for volunteers & more!

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