



Volunteer Now's Capacity Building Training Courses, supported and funded by Belfast City Council

## PROGRAMME OF SESSIONS

Each course is being delivered online—please click on the relevant date to book online.

### Risk Management

This session will explore why we need to assess risk when developing volunteer roles and how volunteer managers can implement this process within their volunteer programme.

[26 Jan | 10am-12pm](#)

### Leading the Way—Governance

This session is aimed at both current committee members as well as those who are seeking to join a committee for the first time. By the end of this session, participants will gain an introduction to:

- The Code of Good Governance
- The DIY Committee Guide
- Roles and responsibilities of Trustees
- Building skills in the Committee
- Support for Staff and Volunteers
- Risk management
- Safeguarding

[30 Jan | 10am-12pm](#)

### Managing Change

Managing change is now a guaranteed part of any manager's job. Whether you are managing change at a day to day operational level or implementing it at a strategic level—change needs managed. This master class looks at the theory of managing change and how to put it into practice in such a way to keep volunteers motivated. Using case studies and own examples, participants will start to plan for managing change in their own organisation. By the end of this session, participants will be able to:

- Demonstrate an understanding of the change process in organisations
- Outline the characteristics of good leadership

[8 Feb | 10am-12pm](#)

### The New Environment: Recruit, Retain, Reward Volunteers

We understand volunteering has changed for volunteers and volunteer involving organisations. This short session will look at volunteering and what the future holds in terms of recruitment, retention and recognition.

[1 Mar | 10am-11.30am](#)

### Programme Planning

This session covers programme planning including identifying need, matching with goals, the need of members involvement, links with evaluation and utilising resources.

[8 Mar | 10am-12pm](#)

### Programme Planning—Communication

This session will cover communication—participants will be aware of the different methods of communication and how to utilize them effectively.

[22 Mar | 10am-12pm](#)