



Welcome to the latest edition of VTraining. We have included the sessions we have coming up in the next few months. Please get in touch if there is a session you would like us to organise that we haven't covered.

## ON DEMAND COURSES

All you need to know about volunteer management in 8 hours of learning!



### Flexible, accessible training

You can find all our On Demand courses on one page! Both volunteer management & safeguarding courses available.

Complete any of the training in your own time, on any device, anywhere and can register for more than one!

[Find Out More](#)



**Are you a group that operates in the Belfast City Council area? If so, we are delighted to offer you FREE online capacity building Volunteer Management training!**

Attracting & Selecting Volunteers | Thur 25 Sept | 10am-1pm

Managing & Motivating Volunteers | Wed 22 Oct | 10am-1pm

Measuring Impact in Volunteering | Thur 6 Nov | 10am-1pm

Succession Planning | Tue 11 Nov | 10am-12noon

Leading Volunteers: Dealing with Conflicts, Challenges  
& Problems | Tue 16 Dec | 10am-1pm

**Find Out More**

---



# ILM Level 3 Award in Volunteer Management



## Attention Volunteer Leaders, Coordinators, Liaisons & Managers!

Volunteer Now and NICVA are partnering to offer a unique training opportunity and qualification that can help you hone your volunteer management skills, improve your practice, and/or get recognition for your excellence in volunteer management.

Anyone who is experienced in working with or leading volunteers knows all too well that it requires a unique and specific skillset of both Professional, Organisation, Planning and People Skills, and the Institute of Leadership & Management (ILM) also recognised this when they created their Volunteer Management qualification. In fact, this ILM level 3 award is the only internationally recognized qualification in Volunteer Management available within the UK.

Volunteer Now and NICVA are both dedicated to supporting excellence in volunteering and, in order to make this training & accreditation as accessible as possible to the leaders of volunteers in Northern Ireland, we are offering the training at the lowest possible price we can (in recognition of the current difficult financial climate for the third sector), and we will be delivering the sessions entirely online so that it can include learners from all over the country without added cost & difficulty of travel.

The training of the **ILM level 3 award in Volunteer Management** includes a brief initial induction session on 27 October where learners meet each other and the trainers and are guided through the technical aspects of the course. The first learning session is on 6 November (10am-1pm) which focuses on volunteer onboarding and agreements. The second learning session is on 13 November and it focuses on best practice in volunteer support and supervision. And then there is a final 'assignment support' session on 17 November with learners being given an additional month to complete and submit learning assignments.

If you or your organisation would benefit from learning about best practice in volunteer leadership and attaining formal accredited recognition of these skills, then please click the button below to read more about the ILM level 3 award in Volunteer Management and consider making a booking.

### [10 September 2025 | 10am-12pm](#)

Can you identify potential risks in your volunteering roles & projects? Do you know how to assess these risks & manage them? During this session, we will explore these issues & more, including why we need to assess risk & how volunteer managers can implement this process within their volunteer programme.

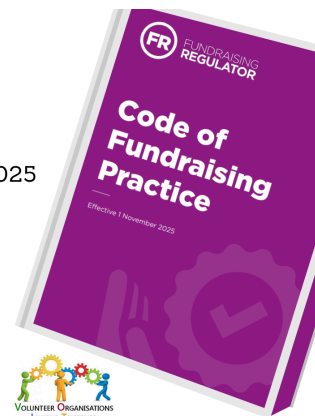


### [17 Sept 2025 | 10-11.30am](#)

Are you a volunteer fundraiser, or do you support volunteer fundraisers in NI? Join the Fundraising Regulator as we explore the new Code of Fundraising and its implications for volunteers and those who fundraise in NI. The new code of coming into effect on 1 November - this is the perfect opportunity to ask questions & understand the impact.

**VOLT**  
*Session*

17 September 2025  
10-11.30am  
Online



**VOLUNTEER NOW**  
*Volunteers change lives*







Sometimes managing & leading volunteer teams can present us with unique challenges that can be difficult to overcome. This workshop will explain various strategies, communication styles and conflict management skills to help resolve difficulties. We will also explore real case studies to think about how to apply these problem-solving techniques.

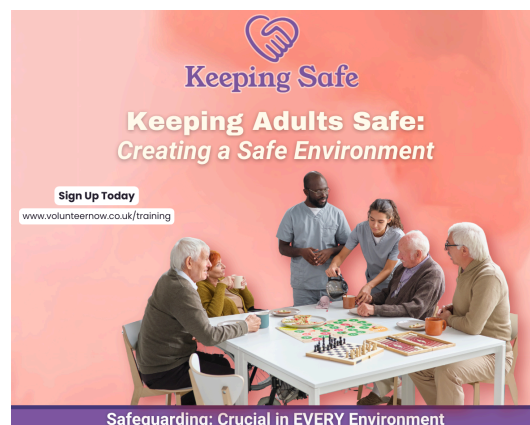


[25 Sept 2025 | 10am-1pm](#)

With so many demands on people's time, it can sometimes be difficult to attract as many new volunteers as we need. Join in with fellow Volunteer Managers and Coordinators in this online course to learn how to make your volunteering offer as appealing as possible - and get your volunteer work off to the best start!

[2 October 2025 | 10am-3.30pm](#)

This FREE 1 day certificated course is for those working/volunteering with adults at risk. It covers awareness of vulnerability, legal context of adult safeguarding, awareness of abuse issues, procedures for reporting concerns, confidentiality issues, code of behaviour for staff/volunteers & more. This is for groups or organisations in the **Belfast Trust** area only.



[7 October 2025 | 10am-3.30pm](#)

This FREE 1 day certificated course is for those working/volunteering with adults at risk. It covers awareness of vulnerability, legal context of adult safeguarding, awareness of abuse issues, procedures for reporting concerns, confidentiality issues, code of behaviour for staff/volunteers & more. This is for groups or organisations in the **Western Trust** area only.



8 October 2025  
10-11.30am  
Online



The King's Award for Voluntary Service is the highest award given to local volunteer groups across the UK. Join us for an online info session to hear from Sandra Adair, NI Representative about the nomination and assessment process, as well as the benefits to all volunteers in achieving this prestigious award.

### 9 October 2025 | 10am-1pm

This half-day refresher training will cover the role & responsibilities of a Designated Officer; Health & Social Care Trust structures & processes; issues & experiences around referrals & sharing information and recent development in safeguarding children & young people.



### 15 October 2025 | 10am-1pm

This half-day certificated training covers legal & policy context, categories of abuse & possible indicators, dealing with disclosure, reporting concerns, dealing with an allegation, safe recruitment & selection procedures, effective management procedures & more. This session is aimed at those planning & managing services/activities for children.



### 15 October 2025 | 10am-4pm

#### **\*In-Person Training - Armagh\***

This FREE 1 day certificated course is for those working/volunteering with adults at risk. It covers awareness of vulnerability, legal context of adult safeguarding, awareness of abuse issues, procedures for reporting concerns & more. This is for groups or organisations in the **Southern Trust** area only.



**\*In-Person Training - Carrickfergus\***

This FREE 1 day certificated course is for those working/volunteering with adults at risk. It covers awareness of vulnerability, legal context of adult safeguarding, awareness of abuse issues, procedures for reporting concerns & more. This is for groups or organisations in the **Northern Trust** area only.

[23 October 2025 | 1.30-4.30pm](#)

This is a 3-hr course suitable for staff & volunteers who have limited and/or indirect contact with adults (e.g. cleaner, receptionist). It will cover legal & policy context; values & principles; key definitions; categories of abuse & possible indicators & more. This is for organisations in the **South Eastern Trust** area only.



---

## Recorded Webinars

We now have a dedicated page for all our recorded webinars! These webinars cover many topics in relation to volunteering and volunteer involving organisations i.e. youth volunteering, fundraising, volunteer driving, guidelines for volunteers & more!

### Recorded Webinars

---

[Subscribe](#)

[Past Issues](#)

[Translate ▼](#)

